



Training with Impact. Knowledge for Use.

Course Catalog 2012





Knowledge. What turns risks into rewards.

Companies around the globe are **searching for better ways** to weather the challenges of today's business climate. Buzzwords or solid business models? Sustainable companies seem to have an advantage when tackling the increasingly global, complex and demanding risk environment where failure is not an option.

TRAINING WITH IMPACT – KNOWLEDGE FOR USE

Doing the same things and expecting different results is never a good business strategy. Setting ambitious goals and strategies is easy – the difficult part is to realize them through the persons who are your organization.

AWARENESS IS THE FIRST STEP IN CHANGING A CULTURE.

Acceptance that the prescribed changes are correct is arguably the next. Whether we are discussing quality and operational excellence throughout the supply chain, or climate change and environmental measures that drive businesses toward greener and more responsible operations, knowledge fosters our ability to change.

DNV OFFERS PROFESSIONAL TRAINING.

Our expertise comes from some 8,600 dedicated employees located in 100 countries worldwide. More than trainers, they are business people, engineers, managers, trades people; they are persons who have previously achieved business goals of their own and can help you do the same.

Our diverse portfolio includes:

- Health & Safety management
- Quality management
- Operational excellence
- Food safety management
- Environment and energy management

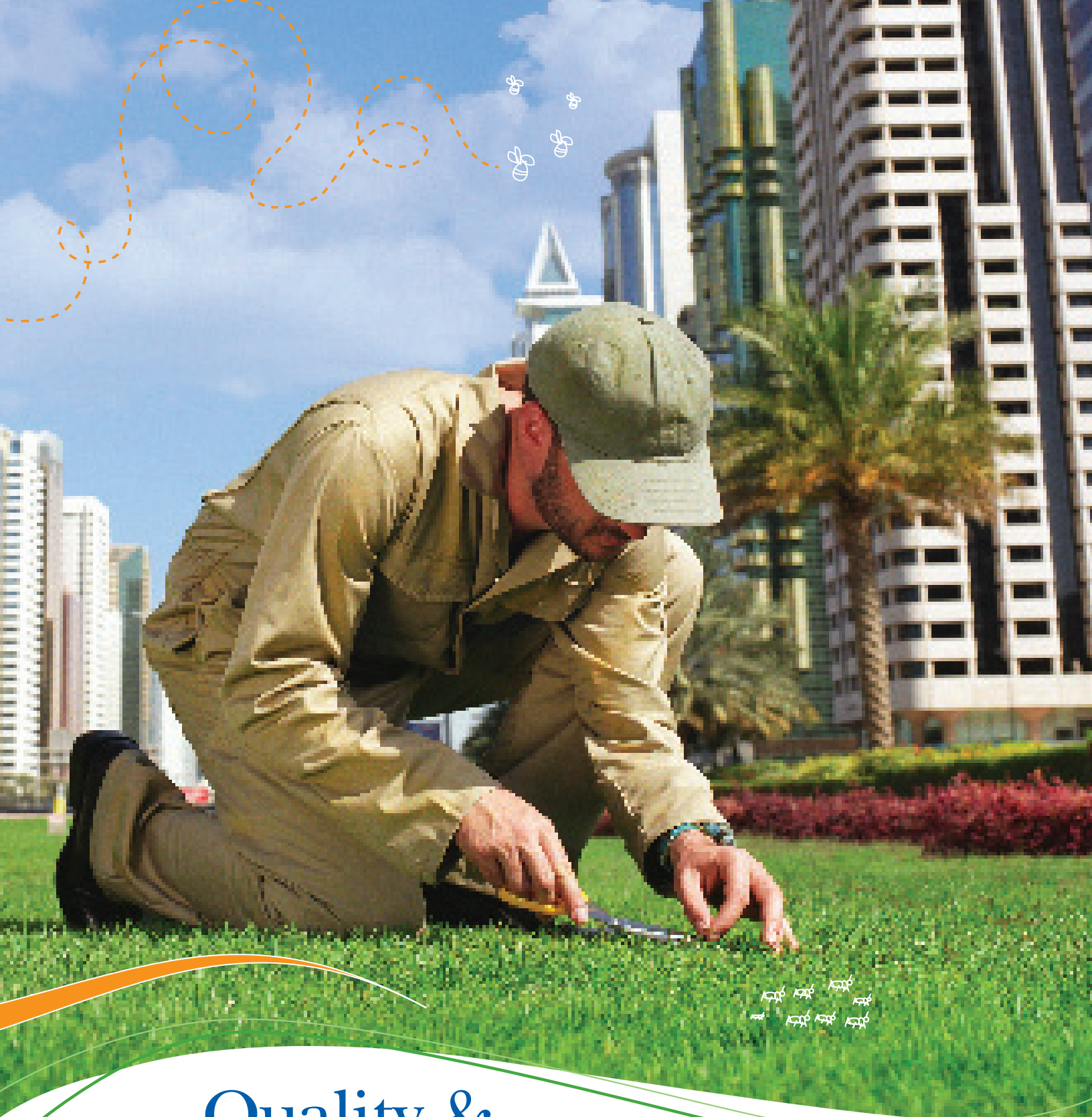
GLOBAL KNOWLEDGE IN A LOCAL CONTEXT.

We are where you are. On any continent, we can deliver a **global service** within your specific cultural context. Our commitment to global training is your assurance that our training services are derived from the same methodology and pedagogical concepts, enabling DNV to deliver a **consistent service across borders**.

ACCREDITATION AND INTERNATIONALLY ACCEPTED STANDARDS

Many of our auditing courses are accredited by the International Register of Certificated Auditors (IRCA). **IRCA-certified courses** provide internationally recognized and honored Certificates of Training to successful course participants. Additionally, some markets host courses accredited by the IT Service Management Forum (itSMF). We also work with many local bodies recognized in their specific markets. Our unparalleled safety management training is anchored in **ISRS™**, the world-renown standard for measuring and improving sustainable safety management systems. Based on the long established International Safety Rating System, DNV's safety training portfolio stands alone as the **most practical and proven training for controlling workplace risks** and improving risk performance.

awareness is
the first step
in changing
a culture



Quality & Operational Excellence

Customers today consider your company's total performance. The tolerance for quality problems is, however, less than ever. Having an effective quality management system in place can improve your company's quality processes and overall performance. Developing your skills and competence in this area is an important part of this journey.

ISO 9001 Foundation & Internal QMS Auditor

This 3-day course trains potential internal auditors in the principles and practices of QMS auditing in a manner compatible with ISO 9001:2008 or equivalent standards, in accordance with the guidance provided in ISO 19011.

Who should attend

This course is recommended for anyone performing internal audits of a quality management system. No prior knowledge of auditing, quality management systems or ISO 9001:2008 is required prior to attending this course.

Course highlights

- Management system elements
- Internal audits - why and what?
- Audit preparation
- Audit conduct
- Audit reporting and follow up

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 Web Price: \$992.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	JANUARY	24 - 26	HOUSTON, TX
	MARCH	13 - 15	LONG BEACH, CA
	APRIL	3 - 5	HOUSTON, TX
	JULY	10 - 12	HOUSTON, TX
	AUGUST	28 - 30	ATLANTA, GA
	SEPTEMBER	25 - 27	LONG BEACH, CA
	OCTOBER	9 - 11	HOUSTON, TX

ISO 9001 IRCA-Certified QMS Auditor/Lead Auditor

This course is designed to provide participants with the knowledge and skills required to perform first, second and third party audits of management systems against ISO 9001, in accordance with the guidance provided in ISO 19011. This course is certificated by the IRCA Governing Board (Certification ref: A17061) and satisfies the formal training requirements for individuals seeking registration under IRCA and IATCA Auditor Certification Schemes.

Who should attend

Anyone intending to perform audits of a quality management system. It is recommended that the participants have a basic knowledge of the requirements of ISO 9001:2008 before they attend this course.

Course highlights

- Management system - what and why?
- What is an audit and why is it necessary?
- The process approach
- ISO 9001 purpose and requirements
- Plan an audit
- Audit conduct
- Audit reporting and follow up

Duration: 5 days

Hours: 8:30am - 5pm

Retail Price: \$1595 Web Price: \$1515.25

To Register:

1-800-486-4524

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E-mail: sheq-atl@dnv.com

2012 DATES	MARCH	26 - 30	HOUSTON, TX
	MAY	7 - 11	LONG BEACH, CA
	JUNE	18 - 22	HOUSTON, TX
	AUGUST	13 - 17	ATLANTA, GA
	SEPTEMBER	10 - 14	HOUSTON, TX
	DECEMBER	3 - 7	HOUSTON, TX



Effective Root Cause Analysis for Corrective/Preventive Actions

This course explores the ISO 9001 QMS requirements for corrective and preventive actions.

The essence of a quality management system is to improve customer satisfaction, which should improve business results. A properly designed and implemented corrective/preventive action system is an important key to achieving these results.

Who should attend

Quality professionals, marketing, engineering, manufacturing executives, managers, supervisors, audit team leaders and members.

Course highlights

- Interactive group exercises
- Systematic approach for implementing corrective and preventive actions
- Discover how to avoid common pitfalls to problem solving
- Learn how to ensure that problems are permanently resolved

Duration: 1 day

Hours: 8:30am - 5pm

Retail Price: \$345 Web Price: \$327.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	JANUARY	27	HOUSTON, TX
	MARCH	16	LONG BEACH, CA
	APRIL	6	HOUSTON, TX
	JULY	13	HOUSTON, TX
	AUGUST	31	ATLANTA, GA
	SEPTEMBER	28	LONG BEACH, CA
	OCTOBER	12	HOUSTON, TX



you need training, but why DNV Business Assurance?

OURS TRAINERS HAVE DONE THE WORK.

DNV Business Assurance trainers are business people, engineers, managers, and trades people. They are the people who have previously achieved business goals of their own and can help you do the same.

We have experts to facilitate and train you the following areas:

- Health & Safety management
- Quality management
- Operational excellence
- Food safety management
- Environment and energy management

CONVENIENCE OF PRIVATE TRAINING.

While this catalog displays dates for public courses, if you have six or more people to enroll in a course, you may want to consider private training at your site.



Aerospace

A training course around quality management systems and standards provide powerful tools that help your company achieve its business goals while complying with internationally recognized standards. Competence is a key element in a successful implementation.

AS9100C Aerospace QMS Internal Auditor

The course includes auditor qualifications, audit planning, proper auditing techniques, and effective reporting of audit results. Practical exercises in applying the AS9100C standard are used to develop and hone auditing skills. This course includes the AS9100C Foundation Course for a complete learning experience.

Who should attend

Directors/managers, supervisors, audit teams, quality professionals, anyone managing or conducting internal audits to the AS9100C standard, overseeing implementation, system maintenance, and/or continuous improvement of the quality management system.

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 Web Price: \$992.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	FEBRUARY	21 - 23	LONG BEACH, CA
	JUNE	5 - 7	LONG BEACH, CA
	OCTOBER	23 - 25	LONG BEACH, CA

AS9100 C Transition

This course is designed to assist organizations in better understanding the differences between AS9100B and AS9100C, so they can prepare themselves for the transition audits with their respective Certification Bodies.

Through guided lecture and interactive exercises, attendees will comprehend the key changes being introduced in Revision C of AS9100, so they can implement necessary changes at their respective organizations.

Day one:

- Brief overview of the IAQG, AAQG and the Industry Controlled Other Party (ICOP) Certification Scheme
- Key Changes to AS9100C and the rationale for the changes
- Management of special requirements, critical items and key characteristics

Day two:

- Risk Management
- Project Management
- Being audited through AS9101D
 - o Assessment of Process Effectiveness
 - o Objective Evidence Record

It is highly recommended that the people attending this class have a working knowledge of AS9100B.

Duration: 2 days

Hours: 8:30am - 5pm

Retail Price: \$845 Web Price: \$802.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	FEBRUARY	7 - 8	LONG BEACH, CA
	MARCH	7 - 8	DALLAS, TX
	MAY	15 - 16	LONG BEACH, CA
		29 - 30	ST. LOUIS, MO

Project and Risk Management

This course provides key elements in managing a project in accordance with AS9100C requirements.

Who should attend

Directors/process managers, supervisors, project managers, risk management teams, quality professionals, those overseeing implementation, maintenance, and/or continual improvement of the quality management system.

Key questions addressed:

- What is the requirement for project management in the AS9100C Standard?
- How do we define the term project management?
- What are the typical approaches to project management?
- What are the issues concerning project management?
- What is the requirement for risk management in the AS9100C Standard?
- What are the typical approaches to risk management?
- What are the stages in the risk management process?

Duration: 1 day

Hours: 8:30am - 5pm

Retail Price: \$345 Web Price: \$327.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	FEBRUARY	24	LONG BEACH, CA
	JUNE	8	LONG BEACH, CA
	OCTOBER	26	LONG BEACH, CA

a free sneak peek with webinars

LIVE AND ON DEMAND WEBINARS

Our experts have held live webinars on many of the topics that are offered in our training courses. In fact, much of the material is pulled directly from courses.

- Health & Safety management
- Quality management
- Food safety management
- Environment and energy management

www.dnvba.us/webinars





Health & Safety

Your company is expected to reduce the risks of harm to your employees by managing safety and health in a professional way. A safe and good work environment will reduce accidents and incidents. It will also encourage your employees to perform to their best, and make them stay in your company. This will in turn improve the financial results.

OHSAS 18001 Internal Auditor for OH&S Management Systems

This course equips professionals with the knowledge and skills required to perform audits of occupational health & safety management systems using principles of ISO 19011.

This 3-day course includes the 1-day Foundation Course and the 2-day Internal Auditor Course, and is designed to provide an understanding of the audit as a tool in the development and improvement of your business.

Who should attend

All levels of management, consultants, internal auditors, etc., those involved in OH&S management systems, those responsible for developing and implementing plans of auditing.

Course highlights

- Implementation of management systems
- Risk management system approach
- Planning audit process
- Conducting auditing
- Interview skills
- Report writing

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 Web Price: \$992.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	MAY	22 - 24	ATLANTA, GA
	SEPTEMBER	4 - 6	HOUSTON, TX

OHSAS 18001 IRCA-Certified Auditor/Lead Auditor

This course is designed to enable participants to gain a practical knowledge of the OHSAS 18001 standard and health & safety system certification audits as per ISO 19011 and also to effectively participate in the implementation of requirements.

Who should attend

All levels of management, consultants, internal auditors.

Course highlights

- Management systems - why & what?
- Risk management system approach
- OHSAS 18001 standard interpretation
- Key national OH&S legislation
- Monitoring OH&S performance
- Audit process
- Auditing skills

Duration: 5 days

Hours: 8:30am - 5pm (Mon.-Fri.)

Retail Price: \$1595 Web Price: \$1515.25

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	JULY	23 - 27	ATLANTA, GA
	NOVEMBER	5 - 9	HOUSTON, TX

Incident Prevention Using Practical Risk Assessment

This course is designed to help enhance and expand the loss control management system of an organization.

This course helps you to understand and assimilate basic risk concepts, and learn an effective semi-quantitative (group) risk assessment technique. Emphasis will be placed on skills needed in participating and leading risk assessments. Your facilitation skills will be enhanced, and you will gain the confidence and commitment to put the skills and tools to work.

Who should attend

Investigation team leaders, site safety managers, production managers, environmental managers, safety management coordinators and safety professionals.

Course highlights

- Practical Risk Assessment
- Group Risk Assessment - a semi-quantitative method
- Risk Assessment and Management of Change
- Simple Risk Assessment
- Risk Controls

Duration: 2 days

Hours: 8:30am - 5pm

Retail Price: \$695 Web Price: \$660.25

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	MARCH	29 - 30	CALGARY, AB
	AUGUST	23 - 24	CALGARY, AB
	DECEMBER	6 - 7	CALGARY, AB

Incident Investigation

This course provides participants with a thorough understanding of an effective incident investigation process and practice applying proven tools and techniques. It is built around an actual, robust case study providing real-world experience.

Emphasis is placed on pre-accident planning and preparation, evidence gathering, the methodologies of root cause analysis, and provides guidelines for developing remedial actions. Incident Investigation covers the skills needed to conduct systematic accident investigations.

Who should attend

Investigation team leaders, site safety managers, production managers, safety management coordinators, and safety professionals responsible for incident investigation and risk management.

Course highlights

- Causes and effects of loss
- Establishing reporting and investigation procedures
- Addressing public relations
- Recording the accident scene
- Uses of photography and mapping
- Techniques for effective interviewing and more

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 Web Price: \$992.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	FEBRUARY	14 - 16	HOUSTON, TX
	MARCH	26 - 28	CALGARY, AB
	APRIL	24 - 26	ATLANTA, GA
	JULY	17 - 19	HOUSTON, TX
	AUGUST	7 - 9	LONG BEACH, CA
		20 - 22	CALGARY, AB
	OCTOBER	16 - 18	ATLANTA, GA
	DECEMBER	3 - 5	CALGARY, AB

Modern Safety Management

This course is the most widely attended safety management course of its kind in the world. Based on proven principles of safety and risk management, this course provides participants with the fundamental concepts, techniques and applications for a practical, proactive approach to managing risks and controlling losses.

Who should attend

Safety, loss control and risk management professionals, supervisors and other operating managers with safety responsibilities.

Course highlights

- Understanding risk: the key to successful safety management
- Causes, effects & control of loss
- Emergency planning & preparedness
- Managing the occupational health system
- Accident/incident investigation
- Safe behavior management
- Selling your safety plan to management

Duration: 4 days
Hours: 8:30am - 5pm
Retail Price: \$1195 Web Price: \$1135

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	JANUARY	9 - 12	CALGARY, AB
	FEBRUARY	13 - 16	CALGARY, AB
	MARCH	19 - 22	CALGARY, AB
		20 - 23	HOUSTON, TX
	APRIL	30 - MAY 3	CALGARY, AB
	MAY	1 - 4	LONG BEACH, CA
	JUNE	4 - 7	CALGARY, AB
		12 - 15	ATLANTA, GA
	JULY	16 - 19	CALGARY, AB
	AUGUST	13 - 16	CALGARY, AB
		21 - 24	HOUSTON, TX
	SEPTEMBER	17 - 20	CALGARY, AB
	OCTOBER	22 - 25	CALGARY, AB
	NOVEMBER	13 - 16	ATLANTA, GA
		26 - 29	CALGARY, AB

What you do speaks so loudly that I can not hear what you are saying - Ralph Waldo Emerson

msm2 ... Building Your Risk Competence

This course provides an understanding of essential risk management concepts and techniques to enhance health, safety, environmental and business performance.

Who should attend

Leaders at all organizational levels, HSE and business risk professionals, all leaders with risk management responsibilities in any organization, as well as ISRS™ subscribers.

Course highlights

- Understand the processes and activities for managing risks, controlling loss, and optimizing opportunity
- Apply fundamental concepts and principles to design, develop, and implement effective risk management systems
- Apply practical tools for risk identification, evaluation, and control
- Have a better and deeper understanding of behavior management concepts and techniques
- Be a more effective leader within their respective organizations in the continual improvement of health, safety, environmental, quality, and business performance

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 Web Price: \$992.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	APRIL	16 - 18	CALGARY, AB
	NOVEMBER	5 - 7	CALGARY, AB

Managing Contractor Safety

This course examines the need for managing safety in contractual relationships. It provides an opportunity for participants to think critically about their own organization's contractor control program. Through the use of interactive workshops and calibration groups, participants apply the ideas to their particular program needs.

Who should attend

Contract or subcontract administrators, project managers, purchasing managers, major contractors, and safety/loss control professionals. Anyone desiring knowledge of how to effectively manage contractor safety will benefit.

Course highlights

Day one

- Need for managing safety in contractual relationships
- Fundamental concepts of loss control management
- Introduction of the "Y" Model Calibration Groups
- Risk identification and assessment prior to bid offering
- Bid invitation preparation

Day two

- The contractor selection process
- Contractor performance measurement and monitoring
- Contract close-out and turnover
- Contract termination
- Action plan development
- Emergency planning and preparedness

Duration: 2 days

Hours: 8:30am - 5pm

Retail Price: \$695 Web Price: \$660.25

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	APRIL	19 - 20	CALGARY, AB
	NOVEMBER	1 - 2	CALGARY, AB

Safety Management Systems Auditing

This course provides attendees with the critical competencies necessary to effectively assess their organization's health and safety management systems.

Safety performance can and must be measured – and not simply in terms of loss indices. The course also includes an overview of recognized standards for safety management systems, select DNV criteria and technology. Emphasis is placed on the practice of proper audit methodology, and effective action planning for process improvement.

Who should attend

Safety and health professionals and team leaders who wish to learn current audit standards, methodologies and techniques for effectively assessing their organization's safety performance.

Course highlights

- Understanding the need
- Defining your audit criteria
- Pre-audit process
- Case study/audit simulation/report writing
- Post-audit process - The auditor's role after the audit
- Verification information
- Demeanor of the auditor
- Writing the report

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 Web Price: \$992.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES OCTOBER 29 - 31 CALGARY, AB





Energy & Environment

Public concern on environment and energy issues, stricter environmental legislation and increased media attention result in more pressure on the businesses. In the coming years, companies which do not respond to these issues will find it difficult to operate. Good environmental management and energy efficiency will respond to the pressure from the stakeholders, reduce waste and energy use, enhance the reputation and improve the marketing potential.



ISO 14001 Foundation & Internal EMS Auditor

This course introduces Internal Environmental Management System (EMS) auditors to the tools and techniques of conducting effective internal audits. It focuses on a risk-based approach to EMS auditing and the means of delivering findings with impact.

This 3-day ISO 14001:2004 course includes 1-day of Interpretation (Foundation) insight and knowledge and a 2-day Internal Auditor course, designed to provide an understanding of the audit as a tool in the development and improvement of your business.

Who should attend

Delegates wishing to become internal EMS auditors. A prerequisite is that participants already possess some working knowledge of ISO 14001 and key environmental management issues.

Course highlights

- A very brief overview of management systems & ISO 14001
- The role of internal EMS audits
- Planning and conducting an internal audit
- Collecting and analyzing evidence
- Reporting the results of an internal audit

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 Web Price: \$992.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

ISO 50001 Foundation & Internal EnMS Auditor

This course introduces Internal Energy Management System (EnMS) auditors to the tools and techniques of conducting effective internal audits. It focuses the approach to EnMS auditing and the means of delivering findings with impact.

This 3-day ISO 50001:2011 course includes 1-day of Interpretation (Foundation) insight and knowledge and a 2-day Internal Auditor course, designed to provide an understanding of the audit as a tool in the development and improvement of your business.

Who should attend

Delegates wishing to become internal EnMS auditors. A prerequisite is that participants already possess some working knowledge of ISO 50001 and key energy management issues.

Course highlights

- A very brief overview of management systems & ISO 50001
- The role of internal EnMS audits
- Planning and conducting an internal audit
- Collecting and analyzing evidence
- Reporting the results of an internal audit

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1200 Web Price: \$1140

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	APRIL	17 - 19	ATLANTA, GA
	SEPTEMBER	18 - 20	HOUSTON, TX

2012 DATES	JUNE	5 - 7	LONG BEACH, CA
	JULY	24 - 26	ATLANTA, GA
	NOVEMBER	27 - 29	HOUSTON, TX





Food & Beverage

Food involves personal feelings among consumers, but the basis is always safety and confidence. Lack of food safety can lead to very costly product recalls and to brand damage – and worst case to sickness and death among consumers. Your company would need a good understanding of the food safety requirements, hazard assessment and risk management to cope with this challenge. Effective communication to stakeholders and appropriate training are also important.

Requirements and Implementation of FSSC 22000 (ISO 22000 & PAS 220)

This two-day course provides attendees with the skills and knowledge needed to prepare a plan and implement FSSC 22000 (ISO 22000 & PAS 220).

Course highlights

Gain comprehensive knowledge about FSSC 22000 (ISO 22000 and PAS 220). Understand the relationship between ISO 22000 and PAS 220 and learn how to prepare, document, and implement an effective food safety management system.

Who should attend

Quality Managers, food safety professionals, directors and risk management teams responsible for managing or conducting risk management activities.

Duration: 2 days

Hours: 8:30am - 5pm

Retail Price: \$850 Web Price: \$807.50

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

SQF Practitioner - Implementing SQF Systems Training (SQF)

This course provides participants with a detailed knowledge and understanding of the SQF program.

Course highlights

Develop an understanding of the SQF system, vocabulary and food sector categories. Identify steps to develop, validate and verify plans. Acquire knowledge and understanding of the requirements.

Who should attend

If you will be the SQF Practitioner or involved in the support of /or implementation of SQF, managers or senior managers investigating benefits of SQF, food safety auditors and consultants.

Duration: 2 days

Hours: 8:30am - 5pm

Retail Price: \$645 Web Price: \$612.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES	FEBRUARY	21 - 22	HOUSTON, TX
	MARCH	20 - 21	HOUSTON, TX
	SEPTEMBER	18 - 19	HOUSTON, TX
	OCTOBER	23 - 24	HOUSTON, TX

2012 DATES	APRIL	17 - 18	HOUSTON, TX
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British Retail Consortium Implementation (BRC)

This course covers detailed requirements for implementing or auditing against the BRC Standard. Gain an in-depth and practical understanding of the Standard's requirements. It will assist in formally developing and implementing a practical documented system to comply with the Standard's requirements.

The course will help gain confidence in auditing and report writing as well as understanding how certificated audits against the Standard operate and how audits should be conducted.

Course highlights

- Development of the Standard
- Scope and structure of the Standard
- In-depth review of the Standard's requirement clauses
- Interpretation and guidelines
- Protocol and certification process
- Report writing and non-conformity classification

Who should attend

General Managers, production site Technical and Quality Managers, Consultants, anyone dealing with the specification, implementation and auditing of the BRC Standard.

Duration: 2 days

Hours: 8:30am - 5pm

Retail Price: \$745 Web Price: \$707.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES

MAY

22 - 23

HOUSTON, TX

International Food Standard Implementation (IFS)

This course covers detailed requirements for implementing or auditing against the IFS Standard. Gain an in-depth and practical understanding of the Standard's requirements. It will assist in formally developing and implementing a practical documented system to comply with the Standard's requirements.

The course will help gain confidence in auditing and report writing as well as understanding how certificated audits against the Standard operate and how audits should be conducted.

Course highlights

- Development of the Standard
- Scope and structure of the Standard
- In-depth review of the Standard's requirement clauses
- Interpretation and guidelines
- Protocol and certification process
- Report writing and non-conformity classification

Who should attend

General Managers, production site Technical and Quality Managers, Consultants, anyone dealing with the specification, implementation and auditing of the IFS Standard.

Duration: 2 days

Hours: 8:30am - 5pm

Retail Price: \$745 Web Price: \$707.75

To Register:

1-800-486-4524

www.dnvtraining.com

E-mail: sheq-atl@dnv.com

2012 DATES JUNE 19 - 20 HOUSTON, TX



Registration & Additional Information

Registration

To register or for more information, call a Customer Service Representative at **1-800-486-4524** or go to www.dnvtraining.com

Cancellations

Cancellations received less than two (2) weeks prior to course date will be refunded 50% of full amount. Registrants who do not cancel and do not attend the course will not be refunded their course fee.

Transfers & Substitutions

One (1) transfer permitted without charge if received by DNV two (2) weeks before the course; additional transfers will incur a \$100.00 fee. Substitutions accepted prior to course at no charge.

DNV reserves the right to cancel, reschedule or limit attendance in any course to achieve a satisfactory learning environment. All prices are in U.S. dollars.

Onsite Training

All DNV public courses are offered as private, on-site training. Many clients find private training more cost-effective when training six or more learners.

Webinars

DNV Business Assurance presents webinars that focus on key issues in quality, environmental, health & safety, food & beverage and more. For a schedule of live and a list of on demand webinars, visit www.dnvcert.com.

Publications and Tools

To help you achieve your training goals, we offer aides, textbooks and media. View the entire product selection at www.dnvtraining.com

Newsletter and Periodic Updates

Sign for our eNewsletter to receive tips, upcoming course information, webinars and more. Go to www.dnvcert.com to sign up or email ContactUs@dnv.com.

Discounts

Receive a discount if you:

- Register 45 days or more in advance
- Have multiple attendees
- Sign up online (web price)

Questions

Contact a training expert at 1-800-486-4524 or send an email to sheq-atl@dnv.com.

DNV BUSINESS ASSURANCE

3675 Crestwood Parkway
Suite 210
Duluth, GA 30096

www.dnvtraining.com

www.dnvcert.com

sheq-atl@dnv.com



DNV Business Assurance
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Duluth, GA 30096

1-800-486-4524

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www.dnvcert.com

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ContactUs@dnv.com
or
sheq-atl@dnv.com

